

**BUILDINGENERGY BOSTON**

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# **The Power of Systems Thinking**

**Designing Equitable and Resilient Infrastructure**

**Katie Wholey, Arup**

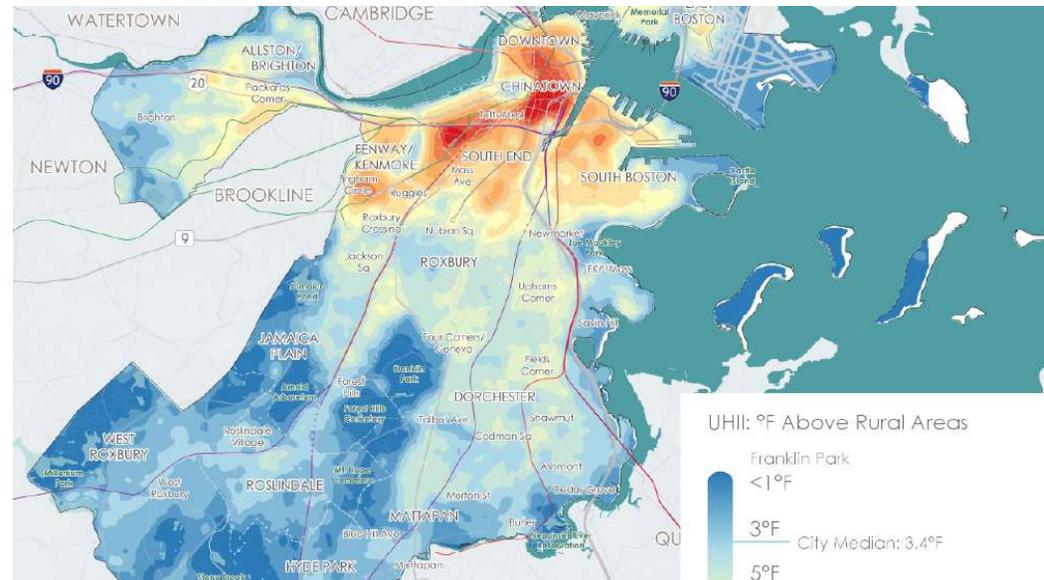
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**Northeast Sustainable Energy Association (NESEA) | March 20, 2024**

# The Power of Systems Thinking

## Designing Equitable and Resilient Infrastructure





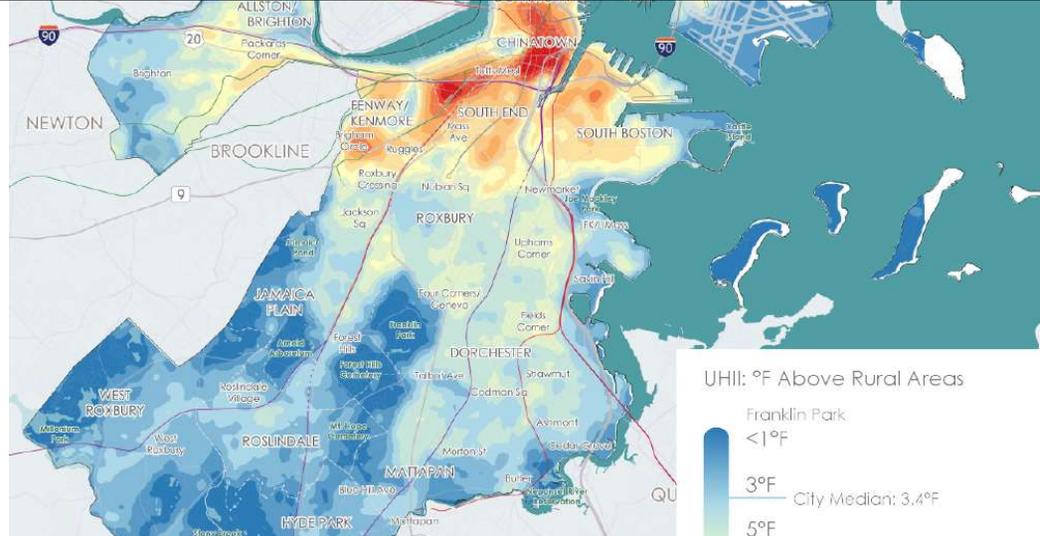


Source: Chris Christo | Boston Herald



Source: Dave Thornberry | MassLive.com

# What can go wrong? → What has to go right?





Source: The New York Times



Source: Reuters, Eduardo Munoz

# Do these pictures represent resilience to climate change and extreme weather?



Source: The New York Times



Source: Reuters, Eduardo Munoz

**Do these pictures represent resilience to climate change and extreme weather?**

**Can a property be resilient on its own without considering the broader community?**



Source: The New York Times



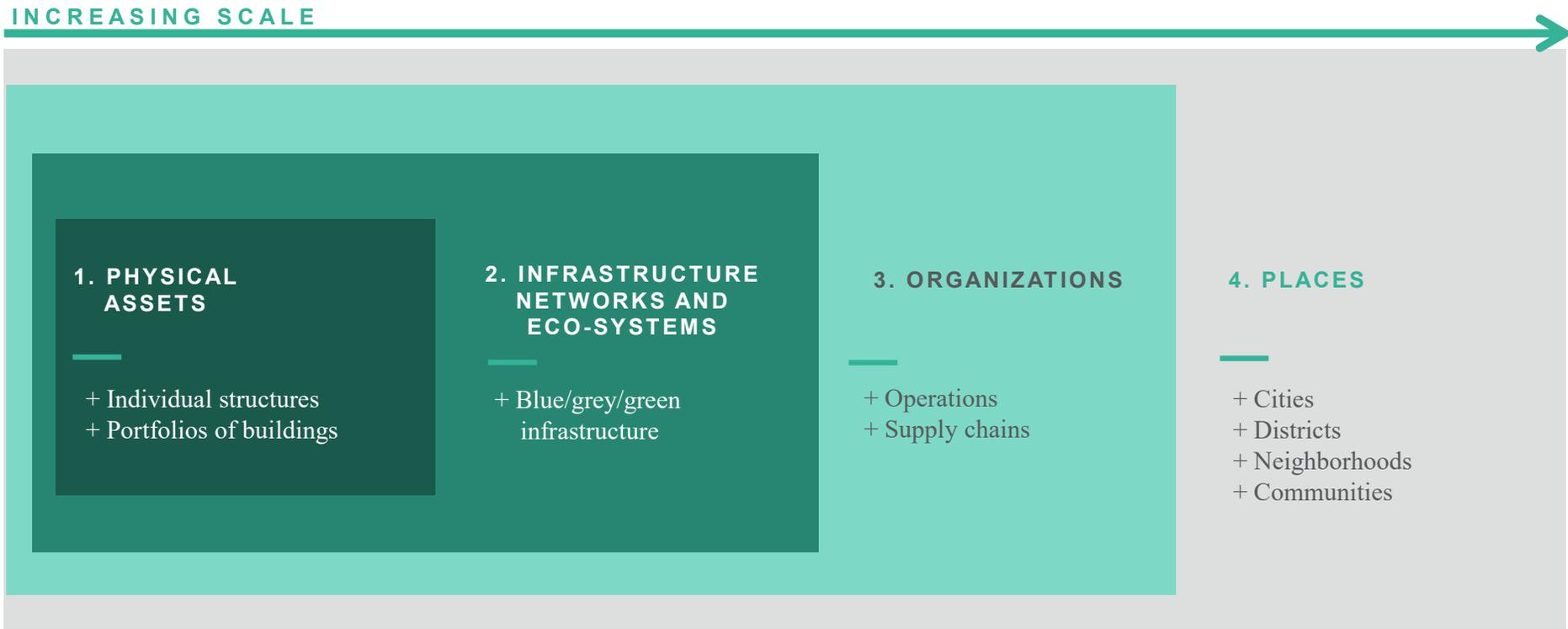
Source: Reuters, Eduardo Munoz

Resilience... of what?  
to what?  
for whom?

# Resilience of what?

## Building resilience of the built environment

INCREASING SCALE



### 1. PHYSICAL ASSETS

- + Individual structures
- + Portfolios of buildings

### 2. INFRASTRUCTURE NETWORKS AND ECO-SYSTEMS

- + Blue/grey/green infrastructure

### 3. ORGANIZATIONS

- + Operations
- + Supply chains

### 4. PLACES

- + Cities
- + Districts
- + Neighborhoods
- + Communities

# Resilience to what?

## A spectrum of shocks and stresses



# Resilience for whom?

## Beneficiaries of resilience

Our focus is on improving outcomes for the health, wellbeing and opportunity of people, especially the most vulnerable.

This requires an integrative approach to building resilience, working with partners and clients across sectors, from policy to design to critical infrastructure, asset management.

**Policy Makers**  
Politicians, planners

**Designers & Planners**  
Architects, engineers, product designers

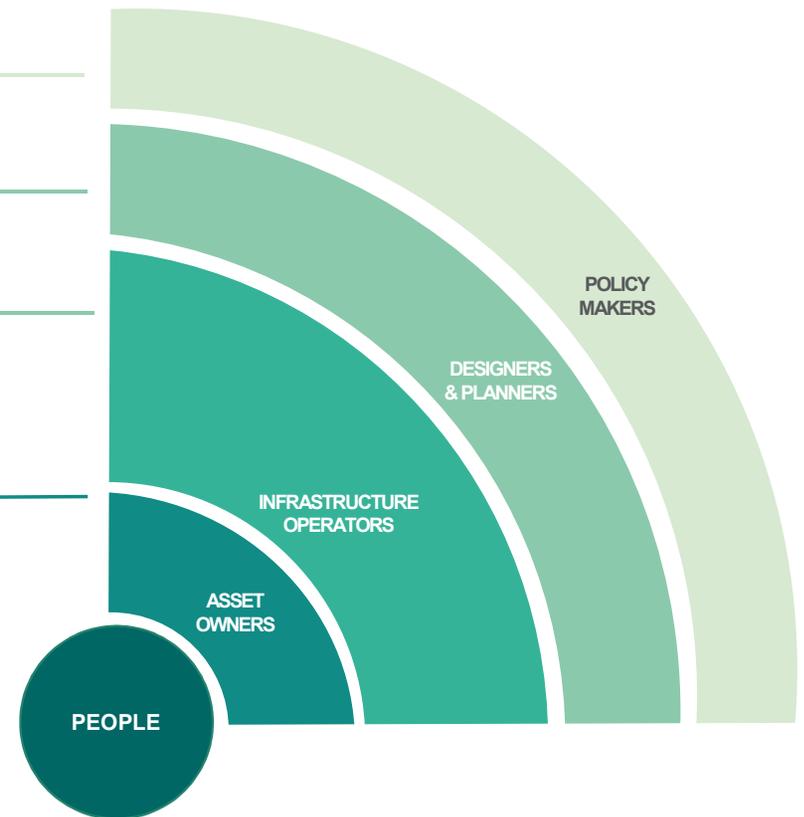
**Infrastructure Operators**  
Transit Authorities, Airports, Ports,  
Utilities, Water Agencies

**Investment Asset Owners**  
Insurers, Pension Funds, Infrastructure Funds

**Real Estate Asset Owners**  
Retail chains, Real Estate Portfolio Companies

**Sensitive / Critical Asset Owners**  
Hospitals, Banks, Data Centers, Tech Companies

**Communities**  
Especially the poorest & most vulnerable



# Lower Mystic Climate Vulnerability Assessment

## An Equity-driven Critical Infrastructure Assessment



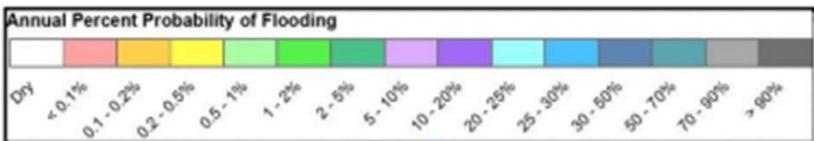
### First Research Question

What critical infrastructure is at risk from a 2050 1% coastal storm?

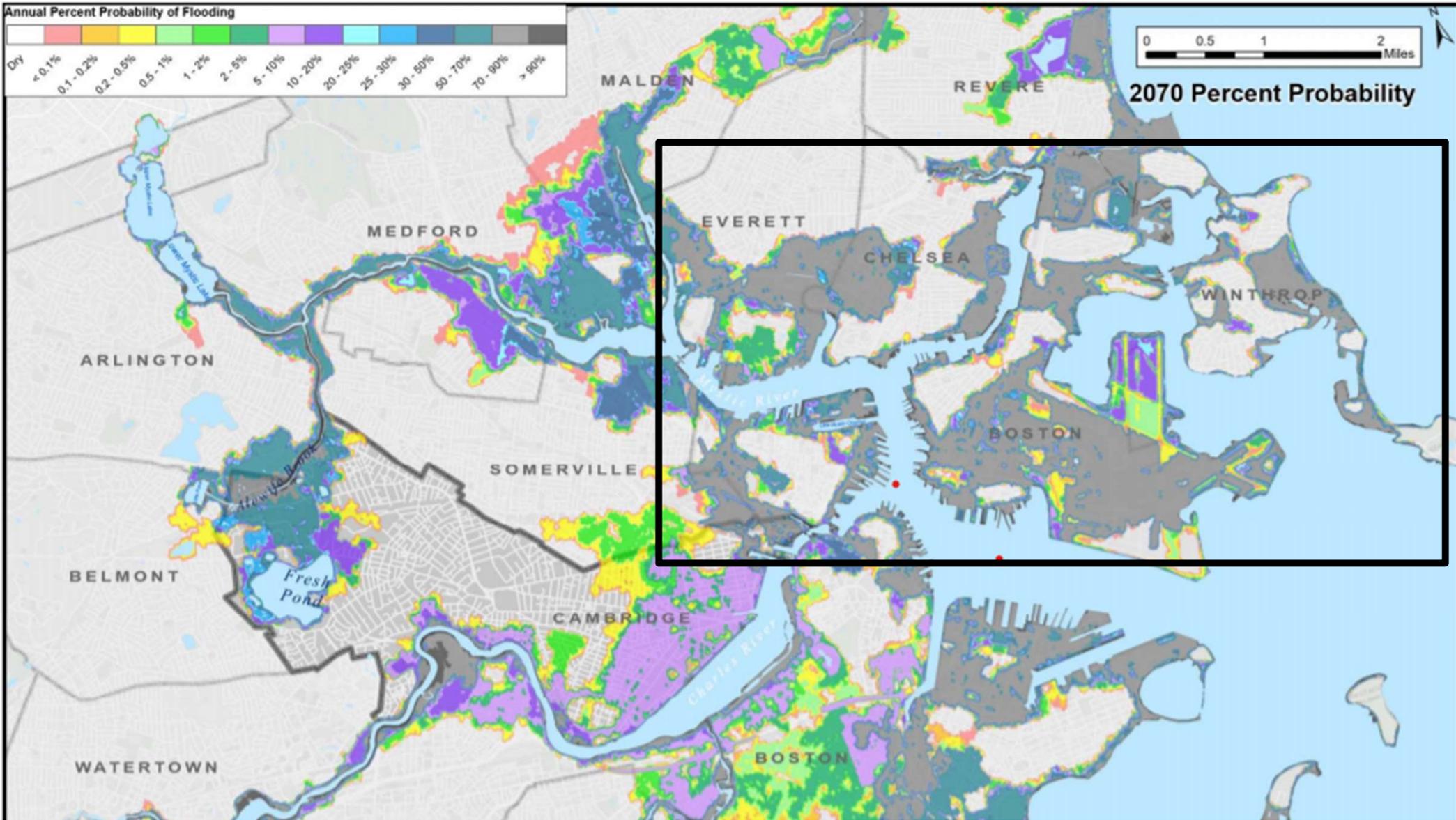


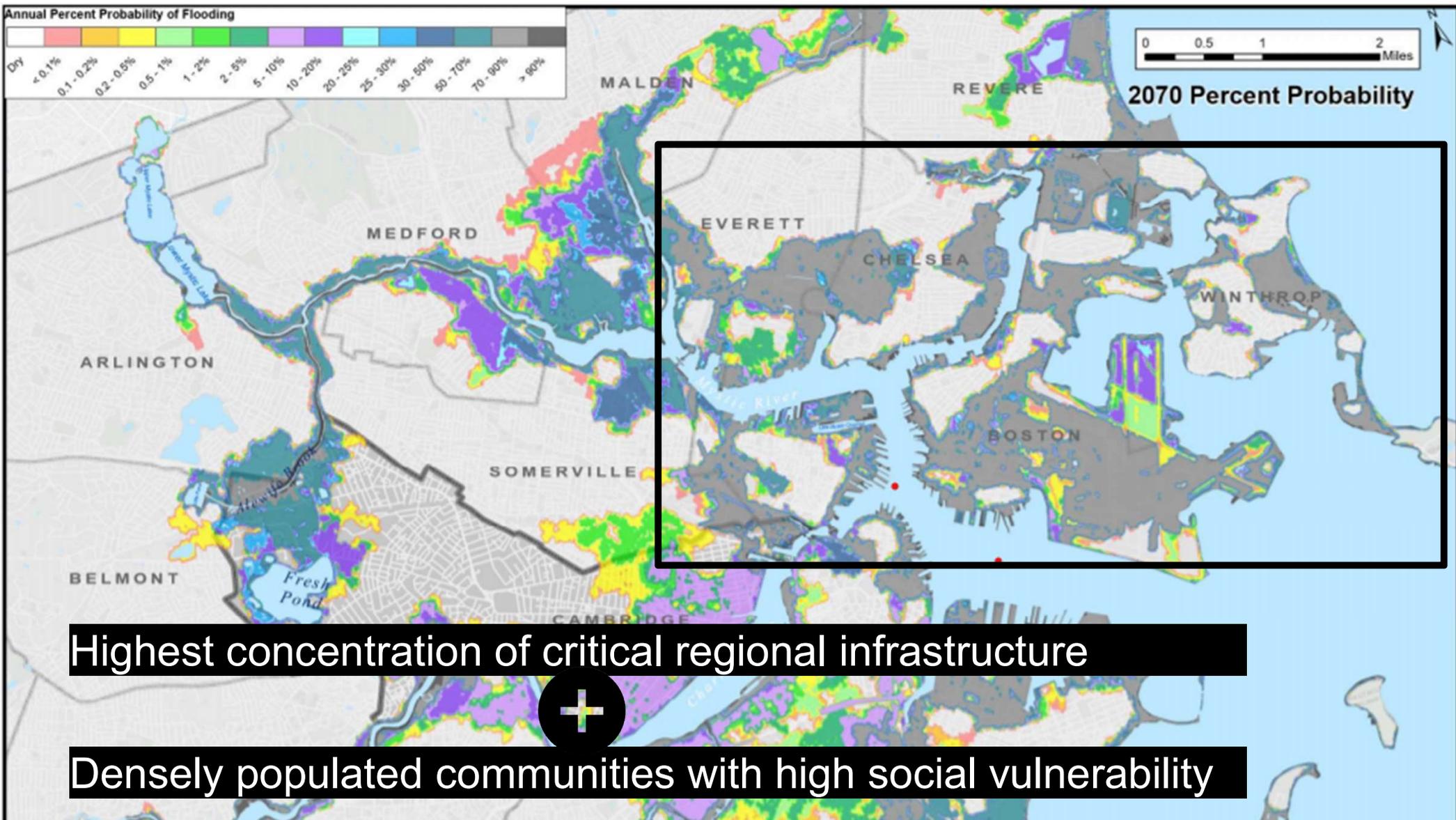
### Second Research Question

If infrastructure fails, what happens to vulnerable people?

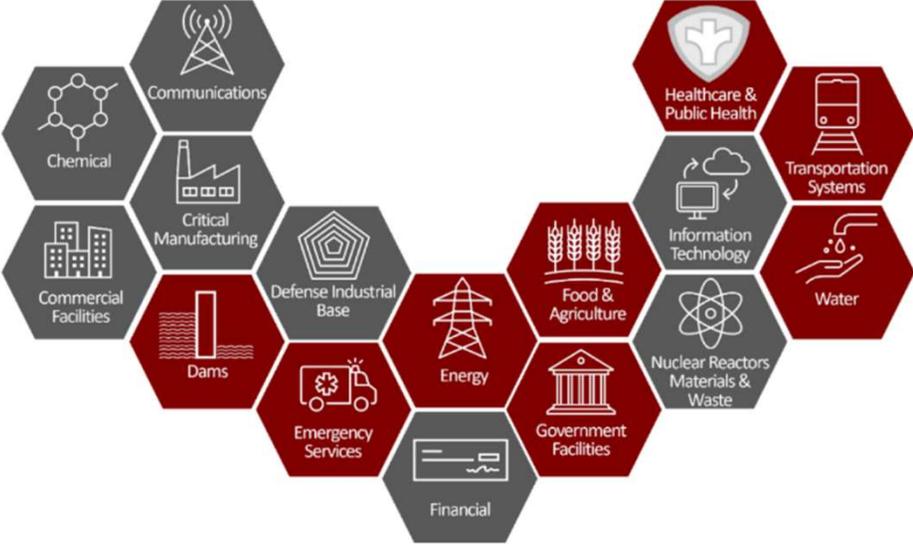


**2070 Percent Probability**

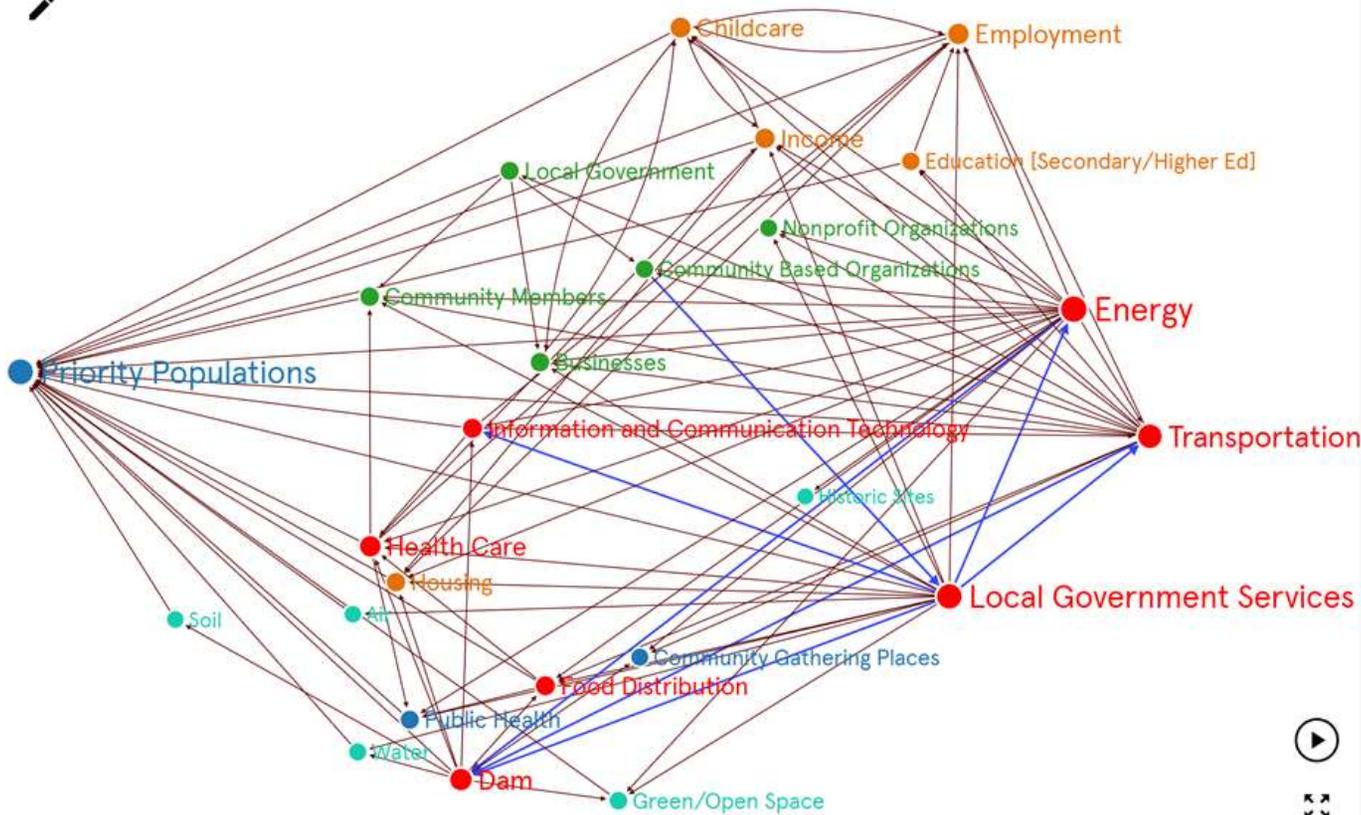




# Critical Infrastructure Vulnerability

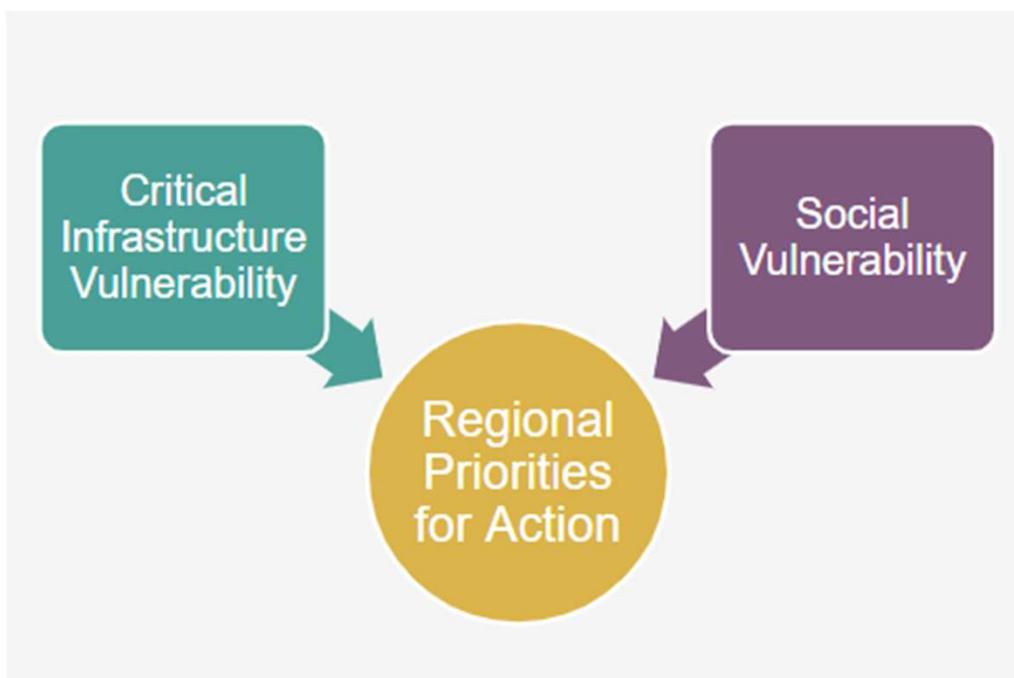


# Social Vulnerability



- **Literature review** of past impacts to priority populations during extreme weather events
- **Survey of 400 community members** (supported by local Community-based Organizations)
- **Focus Groups** held in multiple languages

# Key Findings



## **“Shovel-worthy” projects**

- MassDCR Amelia Earhart Dam
- Everett/Chelsea Island End River
- MBTA Blue Line
- MassDOT Harbor Tunnels

## **Projects Needing Funding**

- Grid/cell resiliency
- Bus/pedestrian resiliency
- Resilience hubs
- Community health centers

# Lower Mystic Takeaways

- **Why this is different:** Each system is normally assessed in a silo – this assessment required consideration of interconnections and understanding of how users are impacted by failures
- **How it changes the outcome:** Changing the question from “where is the most value at risk” to “who stands to lose the most”?
- **What we learned:**
  - Expand what we consider “infrastructure”
  - Shift how we identify priorities – not just the most value at risk
  - Always keep in mind who we are designing for and don’t make assumptions about what they need.

# So...what does this mean for you?

## Set the context early & expand your boundaries

Understand the full context of your project as early as possible

Challenge your design thinking to consider how your project fits into the larger “system”

## Question “traditional” analysis

We have the data we need to change our design process. We just need to ask ourselves if our “traditional” analysis is achieving the more equitable and resilient outcome?

## Design for flexibility & adaptability

The natural and social environments are not static. We need to allow for our built environment to adapt along with them.

Set the context early & expand your  
boundaries

# Thinking of a campus as a system





**Opportunity to look beyond traditional site boundaries to see how a landscape project that is NOT at risk of flooding can support flood mitigation for the broader campus**

Question the “traditional” analysis

# Benefit Cost Analysis



Jack Hogan  
Associate  
Arup



Emily Schwimmer  
Senior Associate, Sustainable Economics  
AECOM

Traditional BCA depends on scientific projections & \$ value of losses/benefits



## Hazard Modeling

- What flood depths are possible?
- How frequently does it occur?



## Exposure Analysis

- What types of buildings, businesses, and critical infrastructure will be impacted?



## Value of Losses/Benefits

- What is the estimated value of the impacts to buildings, structures, and businesses?



## **Project Prioritization & Selection**

# Benefit Cost Analysis

The BCA does not grapple with population differences or social inequities



## Hazard Modeling

- What flood depths are possible?
- How frequently does it occur?



## Exposure Analysis

- What types of buildings, businesses, and critical infrastructure will be impacted?



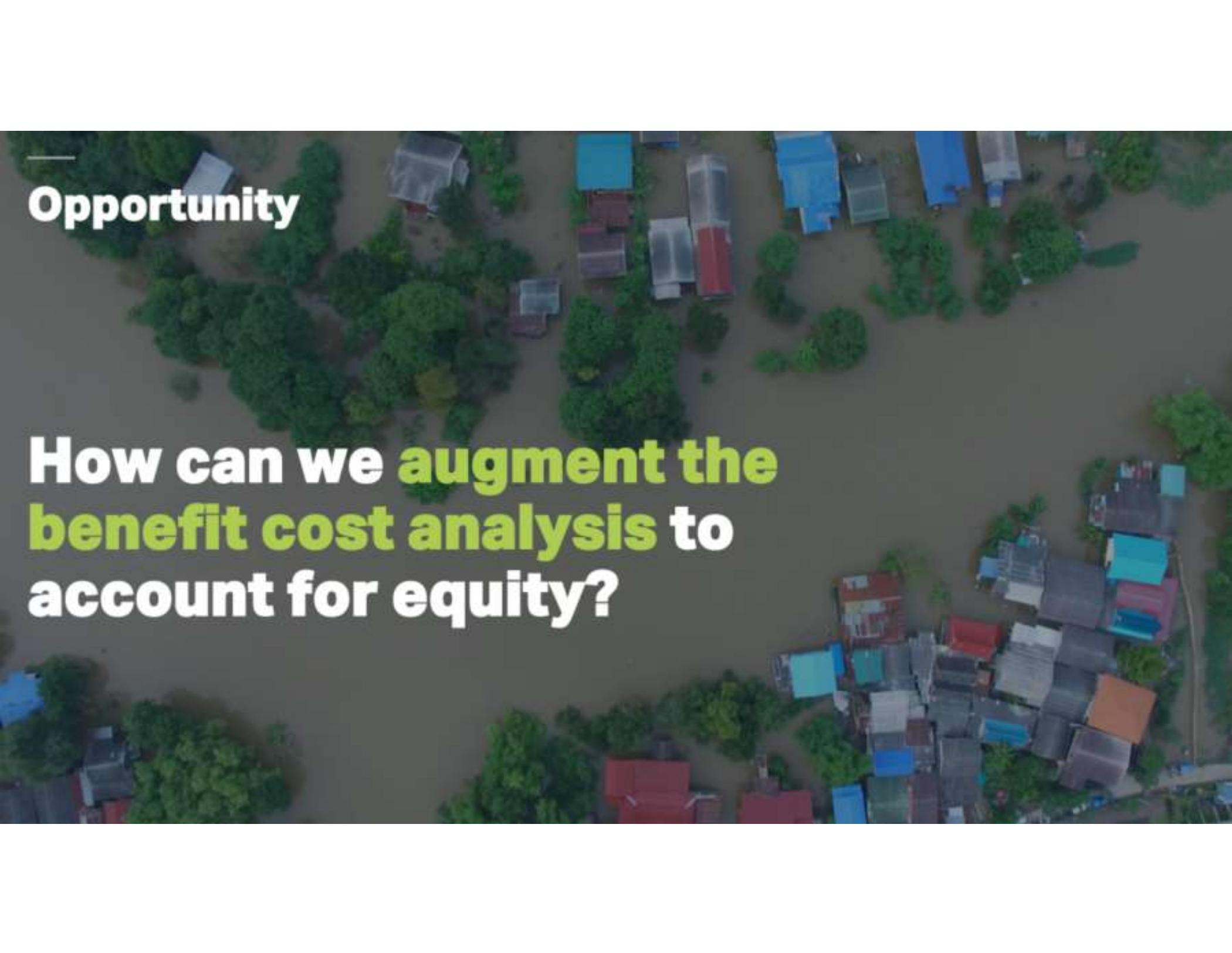
## Value of Losses/Benefits

- What is the estimated value of the impacts to buildings, structures, and businesses?



## Population Differences

- Who is impacted? What is their ability to recover from an event?

An aerial photograph of a residential area that has been completely inundated with floodwater. The water is a murky, brownish-grey color, covering the streets and yards. Several houses with various colored roofs (blue, red, grey, brown) are visible, some partially submerged. There are also many green trees scattered throughout the area. The overall scene depicts a significant natural disaster.

**Opportunity**

**How can we augment the benefit cost analysis to account for equity?**



**(BENEFITS)**

total avoided losses over time

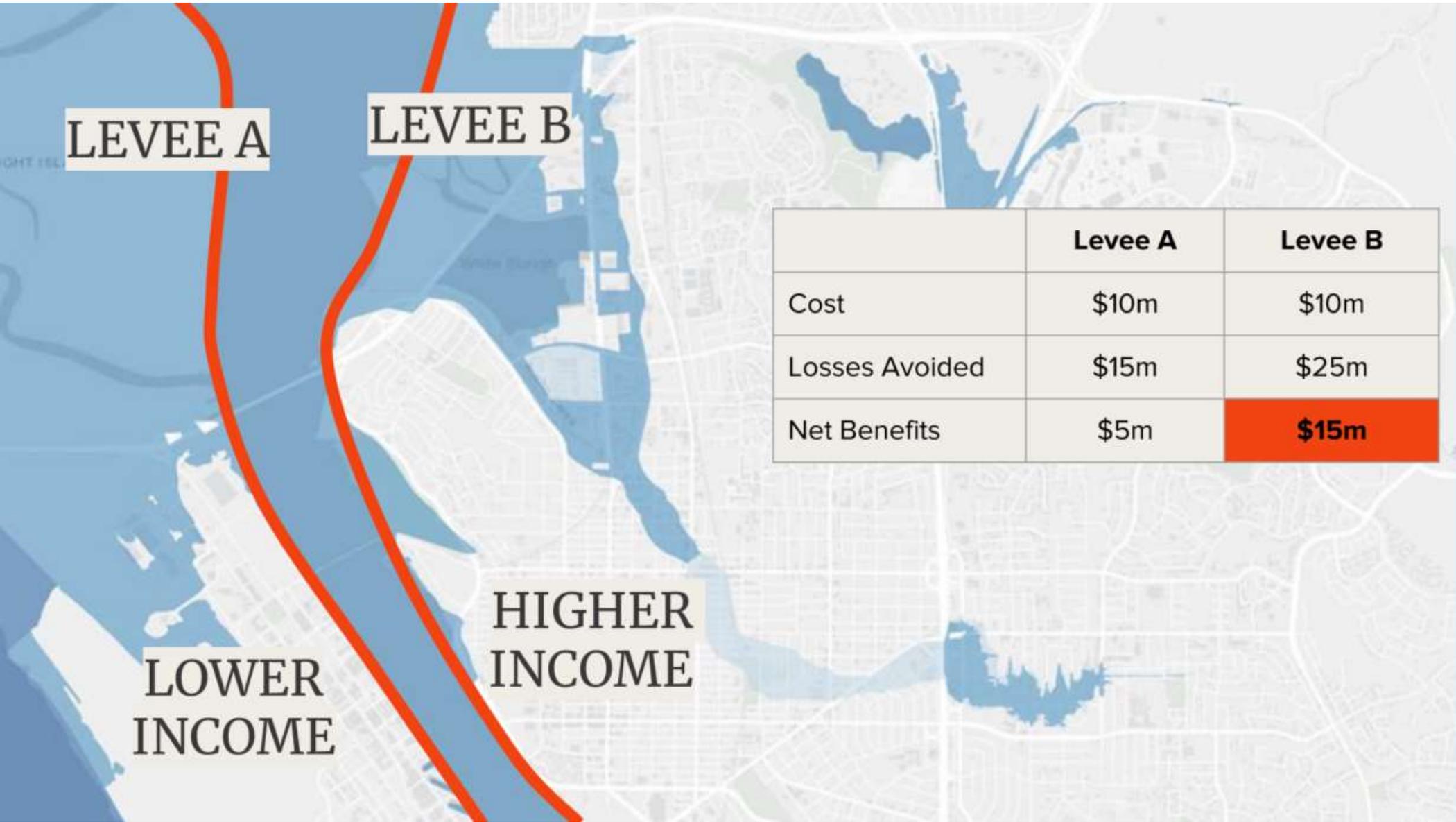
*minus*

**(COSTS)**

investment requirements of project alternatives

*results in*

**NET BENEFITS**



LEVEE A

LEVEE B

LOWER INCOME

HIGHER INCOME

	Levee A	Levee B
Cost	\$10m	\$10m
Losses Avoided	\$15m	\$25m
Net Benefits	\$5m	<b>\$15m</b>



**(BENEFITS)**

total avoided losses over  
time *multiplied by the*  
*equity weight*

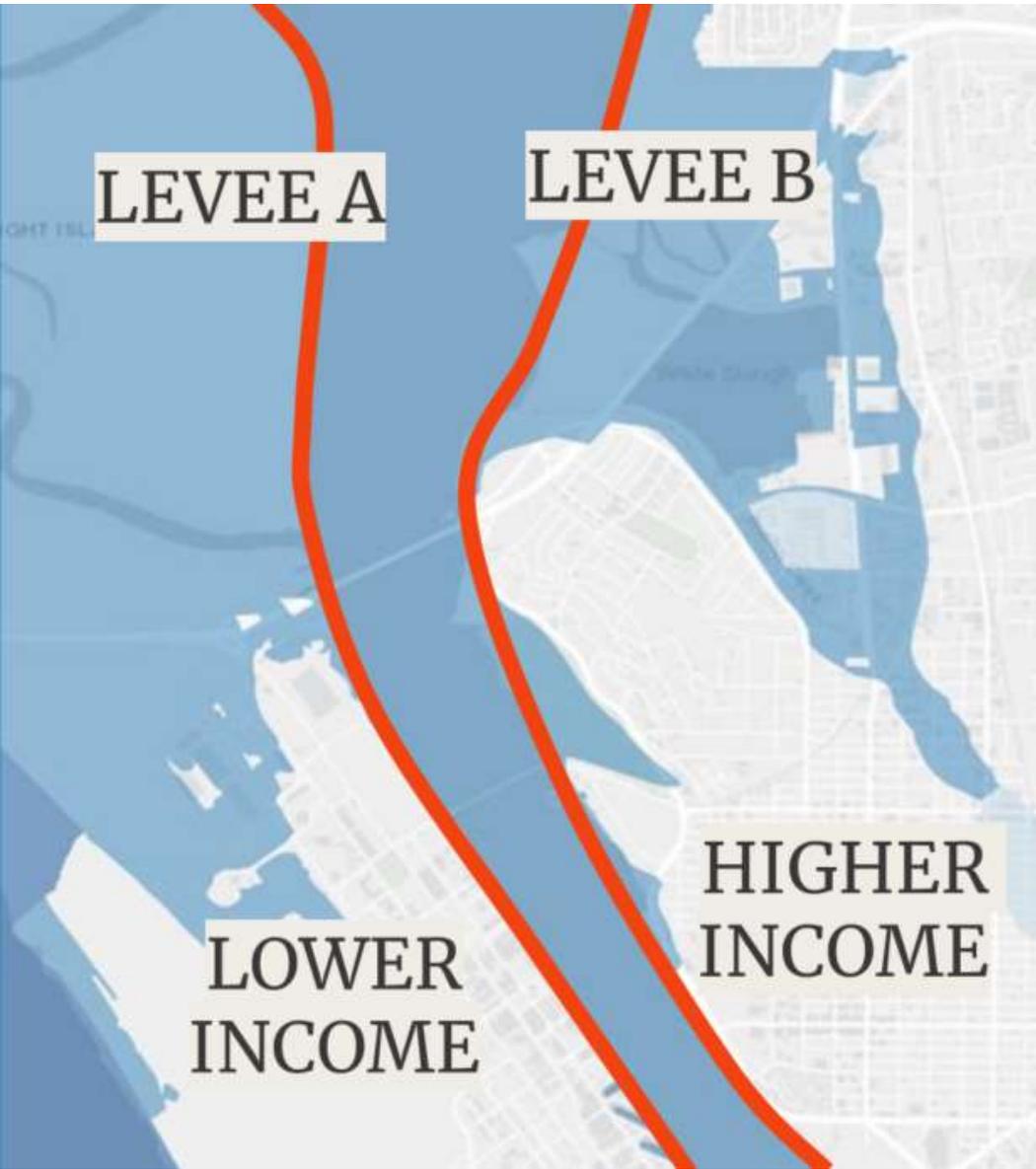
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investment requirements  
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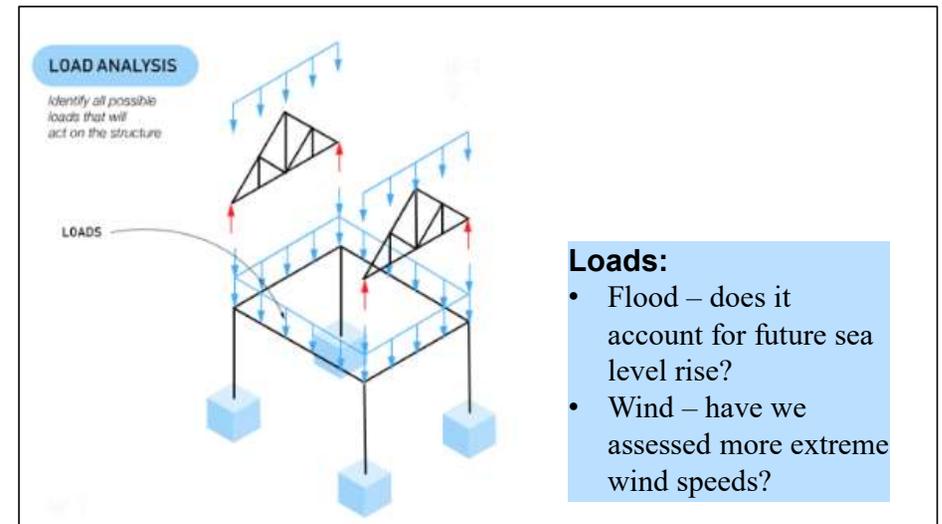
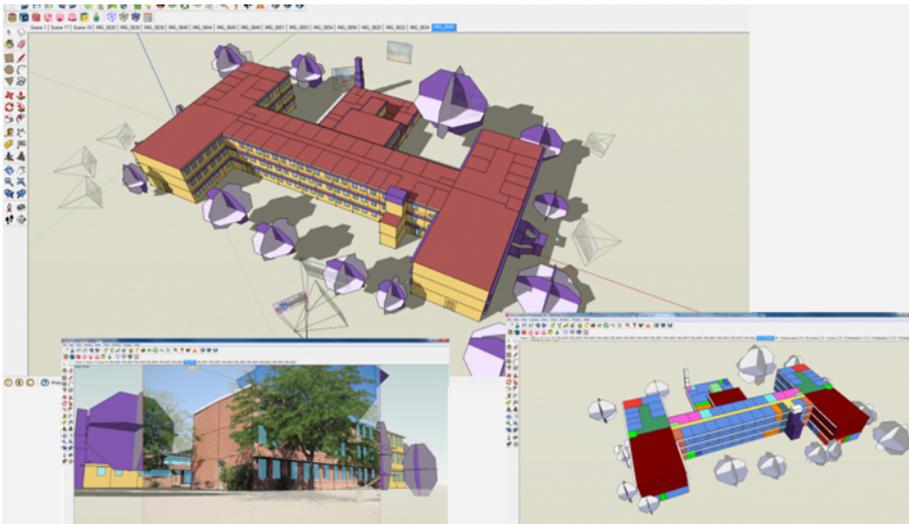
*results in*

**NET BENEFITS**



	Levee A	Levee B
Cost	\$10m	\$10m
Losses Avoided	\$15m	\$25m
Net Benefits	\$5m	\$15m
Median Income	\$75K	
Household Income	\$50k	\$100k
<b>Weighting Factor</b>	<b>1.5</b>	<b>0.75</b>
<b>Value</b> of Avoided Losses	\$22.5m	\$18.75m
<b>Weighted</b> Net Benefits	<b>\$12.5m</b>	\$8.75m

# At a building scale, this may look like...



## Modifying your energy models & MEP system design

Designing more for annual extremes

Tools for obtaining future design day conditions

## Adjusting your structural loads

“Future cast” load factors to account for changing future climate conditions

# Design for Flexibility and Adaptability

# Adaptation Pathways

Option 1  
(Protect and Pump)

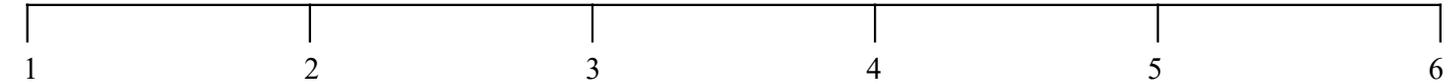
Option 2  
(Raise and Restore)

No Action

Option 3  
(Barriers and Bulkheads)

Option 4  
(Retreat and Restore)

Sea level rise (feet)



Gradual climate change



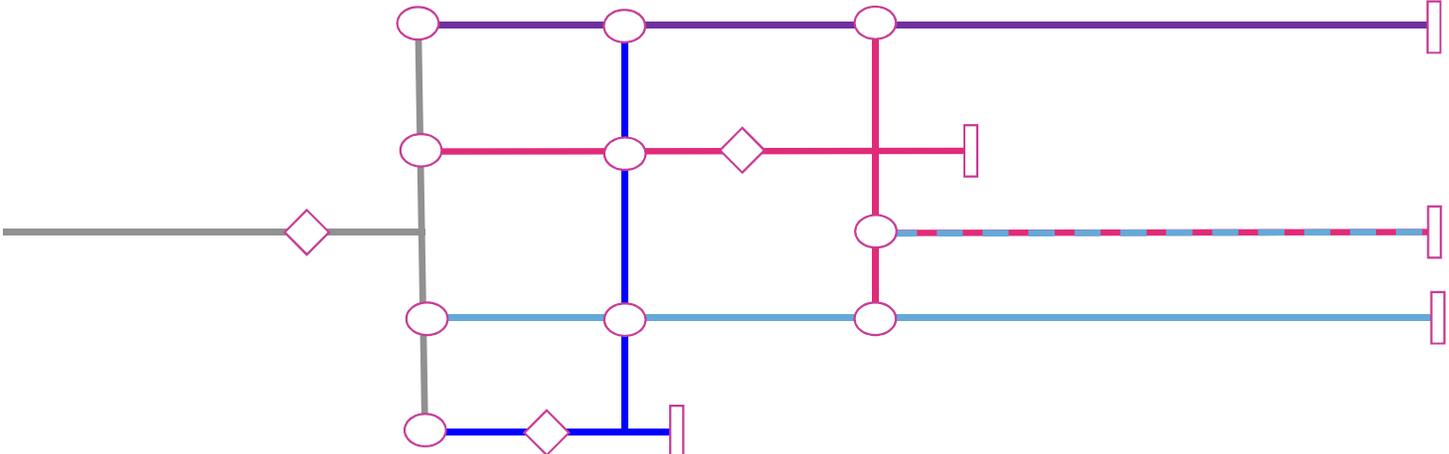
Rapid climate change



◇ Adaptation Trigger

○ Transfer station

▭ Tipping Point



# Adaptation Pathways

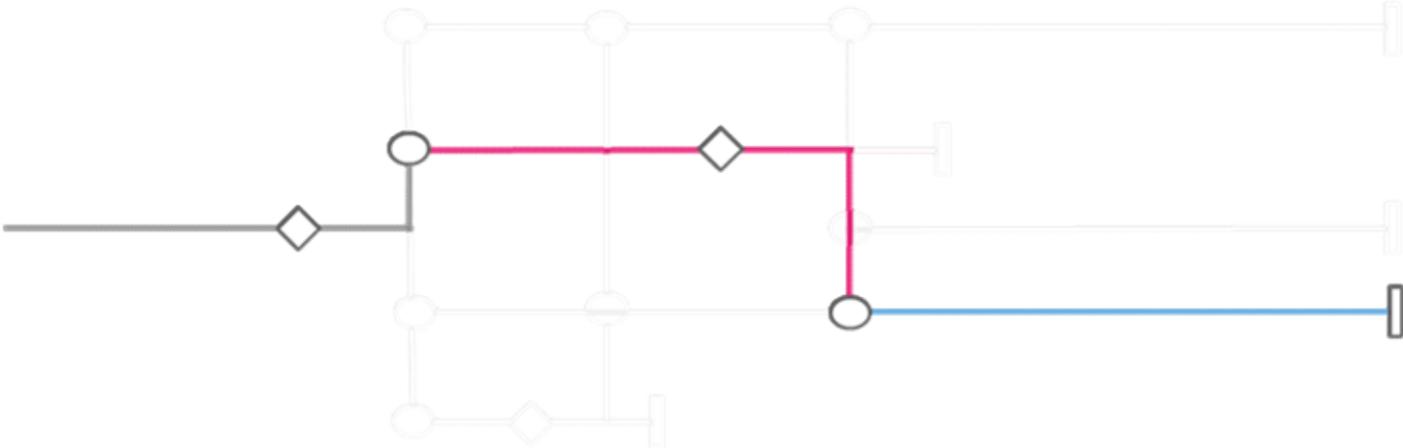
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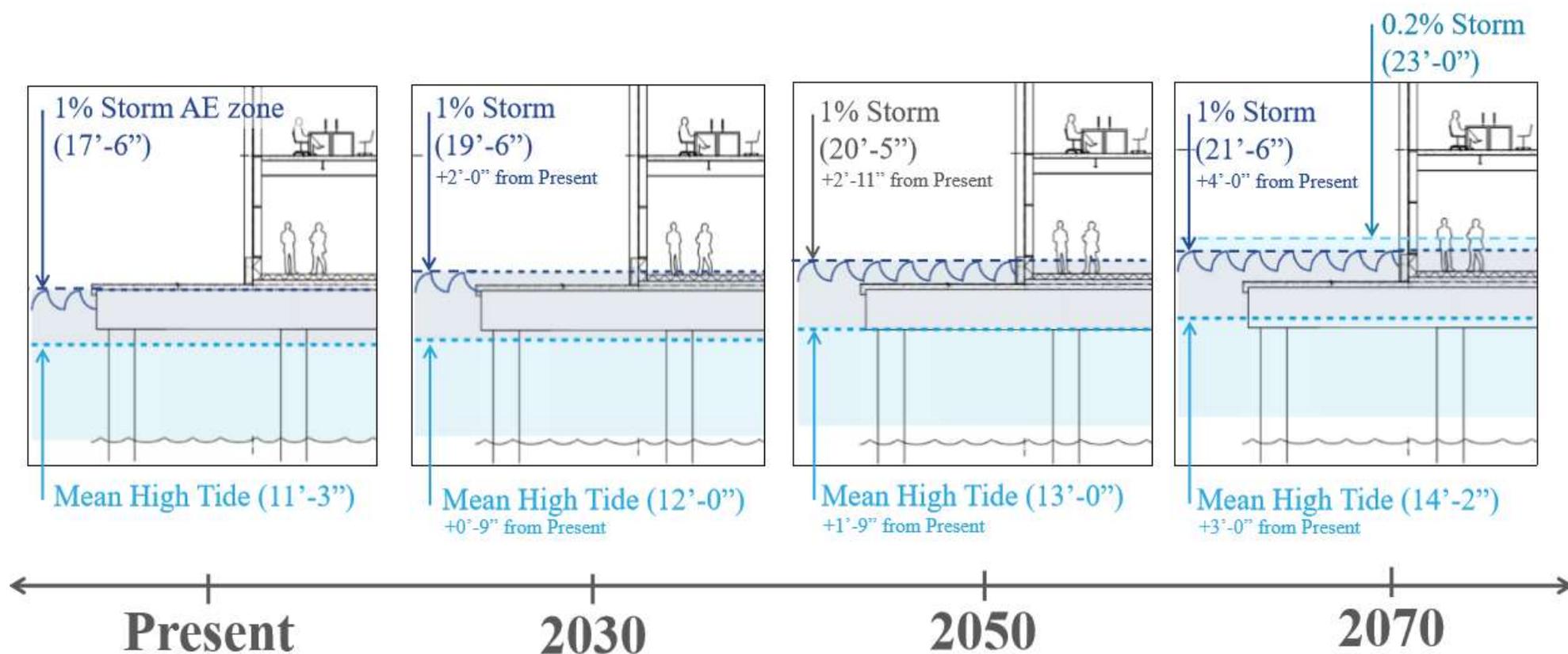
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# Commonwealth Pier



# Future Flood Projections

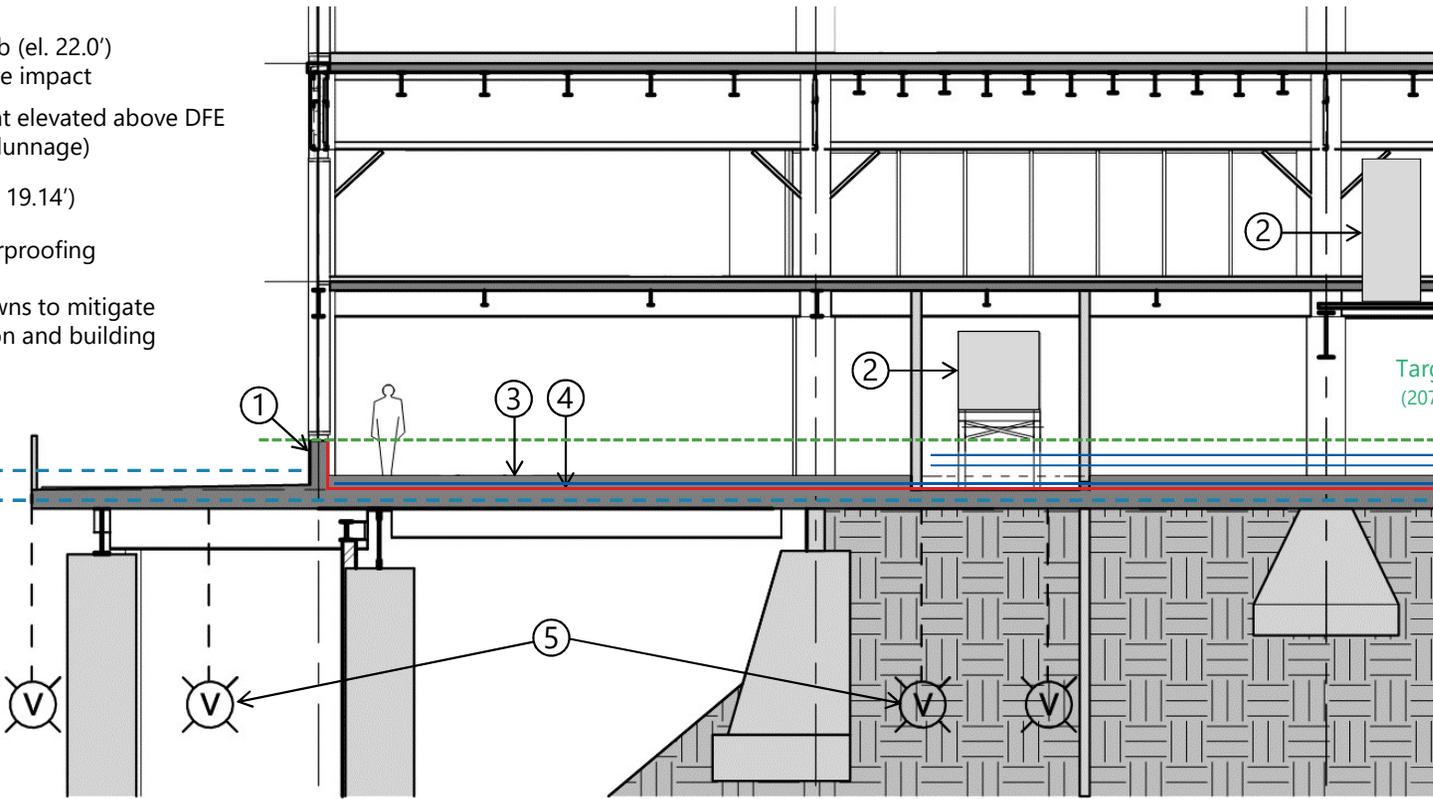


# Resilience Strategy

- ① 3'-6" resilient curb (el. 22.0') designed for wave impact
- ② Critical equipment elevated above DFE (at level 2 or on dunnage)
- ③ Finished floor (el. 19.14')
- ④ Continuous waterproofing
- ⑤ Structural tie-downs to mitigate buoyancy at apron and building

VE Zone  
19.46' BCB

AE Zone  
17.46' BCB



Target DFE for Project  
(2070 1% storm elevation)  
21.5' BCB

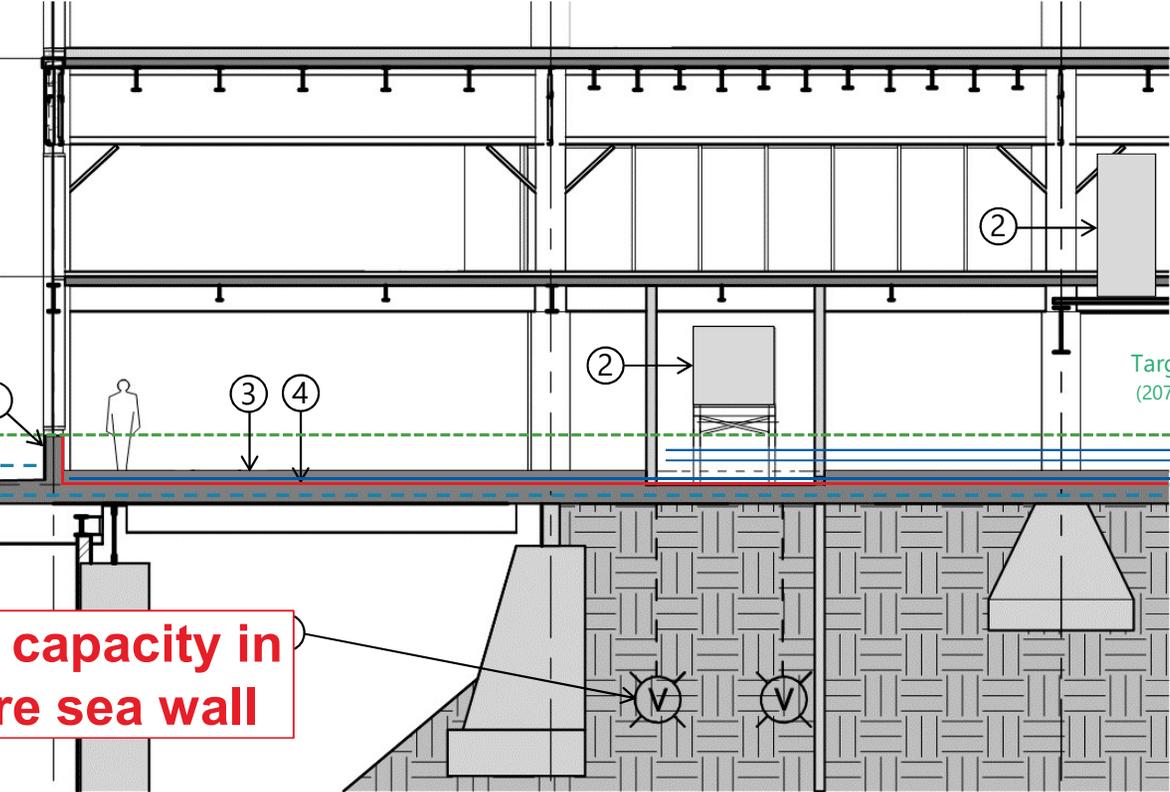
BPDA SLR-DFE  
20.3' BCB

Massport DFE  
Existing Facilities  
20.16' BCB  
(systems & equipment)

MA Building Code  
18.46' BCB  
(ground floor)

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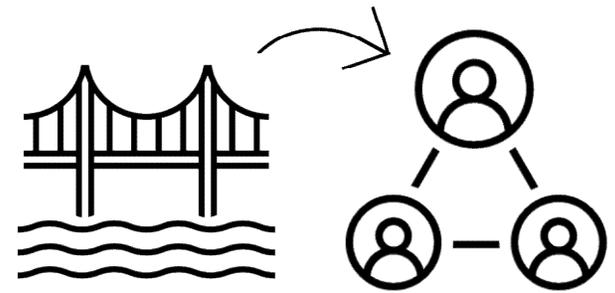
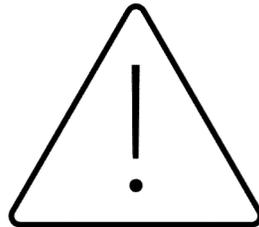
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(ground floor)

**Additional structural capacity in pier to support future sea wall**

# Concluding Thoughts



**The past is not representative of the future** – the future will be different, and we need to design for change and uncertainty.

**Move away from the idea that we can engineer “out” risk.** Move towards thinking about what happens if our systems fail and who stands to lose the most?

Understand that engineered systems **MUST exist within the social context.**

Thank you!

**Join us for a discussion**  
*@ 4pm in Marina 3-4*

**Katie Wholey**  
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